My Resume

Name: Guo Tian

Age: 24

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Education

2023/10-2025/09 Universiti Sains Malaysia School of Computer Science

Master of Computer Science and Technology Research: Lean; Digital Transformation; Process Improvement

2018/09-2022/07 Zhengzhou University of Science and Technology School of Information Engineering

Bachelor of Communications Engineering

Student Experience

- Languages: IELTS 6.0, 2-year overseas experience; fluent in English listening, speaking, reading and writing
- Computer Skills: National Computer Rank Examination Level-2; advanced user of Windows applications (Word, Excel, PowerPoint)
- Cross-functional Collaboration: Coordinated with operations, engineering and other departments to resolve issues efficiently
- Data Analytics: End-to-end data collection, cleansing, visualization and actionable insight generation
- Customer Service: Rich front-line support experience, rapid response, CSAT improvement
- Product Toolkit: Requirement analysis | MVP planning | User research | Competitor analysis | PRD writing | Prototyping (Axure)

Internship experience

2020/09-2020/12 Zhenjiang iSoftStone Digital Technology Co., Ltd Product consultant

Location: Zhen Jiang

- Analyzed inspection data for rail-track equipment, produced interactive dashboards and reports.
- Detected anomalies and coordinated with maintenance teams for re-inspection, ensuring operational reliability.

2022/05-2022/12 China Railway First Group XinYun Engineering Co., Ltd. Data Analyst

Location: Fu Zhou

- Collected and triaged customer feedback, tracked resolution progress in CRM.
- Optimized operational workflows, maintaining a 98 % customer-satisfaction score.

Personal Summary

Product-minded professional with a B.Eng. in Telecommunications and an M.Sc. in Computer Science and Technology. Hands-on experience in customer success, data analytics and operations support. Skilled in requirement analysis, user research, MVP planning and data-driven decision making. Proficient with Axure, Excel, Power BI and Word to independently design product solutions and deliver full PRDs. Proven ability to work cross-functionally and communicate with both users and stakeholders to drive business and user value simultaneously.

Project

CampusHub – One-stop Campus Life Platform
Product Manager (Self-initiated) | Jul 2025 – Aug 2025

- Conducted online survey (N = 100) and 5 depth interviews to identify pain points in academic, social and logistical campus life.
- Performed competitive analysis of legacy academic systems, social apps and e-mail notifications to define differentiation.
- Scoped MVP, authored full PRD with user-flow diagrams and feature priority matrix.
- Built low-fidelity prototypes & information architecture in Axure.
- Defined OKRs: registered users, DAU, core-feature adoption rate for post-launch evaluation.
- Delivered a complete, development-ready package demonstrating end-to-end product thinking.

Personal Resume Website – personalresume.ai.in
Product Planner | Jun 2025 – Present

- Independently redesigned information architecture, content strategy and interaction flows based on an existing template.
- Leveraged AI-assisted development tools for personalization and optimization.
- Deployed site with analytics; continuously improved load speed and UX.
- Outcome: Increased application-to-interview conversion rate.

Team Projects

- Digital Business Website Design & Strategy Simulation — Product Strategist. Devised business model and canvas; co-authored business plan that received top marks.
- Commercial Website Data Analysis & Visualization — Data Analyst. Built interactive Power BI dashboard driving strategic decisions.
- Manufacturing Consulting Simulation — Consultant Assistant. Led client interviews, drafted optimization roadmap and follow-up report.